

InterQual®: Conducting a Q&A review

Follow the steps in the example below to conduct a Q&A review. In this example we'll conduct a review using Procedures criteria, Total Joint Replacement (TJR) Hip subset. At any point, select the Help button in the application for information on all features and functions and to access tutorials that demonstrate how to conduct a medical review.



Selecting a subset

1. Select PRODUCT and then select CP: Procedures.

The InterQual content version is enabled and defaults to the most recent version. If you have access to criteria from multiple years, you can select a different version. The most recent version is automatically selected.

2. Optionally, select a different content version. The steps for conducting a review are the same, regardless of the content version you use.

Criteria products are organized by category. We'll select the Orthopedic – Lower Extremity category.

3. Select CATEGORY and then select ORTHOPEDIC – LOWER EXTREMITY from the list.

A list of subsets associated with the selected product, version, and category is displayed. The subset we will focus on is Total Joint Replacement (TJR) Hip.

You could scroll down the list to find it; however, there are other ways to find subsets. You can find subsets by entering keywords or medical codes. You can search by the subset name. You can also bookmark your most frequently used subsets. We'll search by the keyword "joint replacement".

4. Enter the keyword: joint replacement.
5. Select FIND SUBSETS.
6. Select Total Joint Replacement (TJR) Hip from the subset list.

Select Subset *Refine search with Product, Version, Category, Keywords or Medical Codes*

CP:PROCEDURES 1

2024 2

ORTHOPEDIC - LOWER EXTREMITY 3

CLINICAL REFERENCE

joint replacement 4

Enter Medical Codes

FIND SUBSETS 5

CLEAR ALL

BOOKMARKS ▼

Results Count: 5

Subset 1 ↑	Product	Version 2 ↓
Removal and Replacement, Total Joint Replacement (TJR), Hip	CP:Procedures	InterQual 2024
Removal and Replacement, Total Joint Replacement (TJR), Knee	CP:Procedures	InterQual 2024
Total Joint Replacement (TJR), Ankle	CP:Procedures	InterQual 2024
Total Joint Replacement (TJR), Hip 6	CP:Procedures	InterQual 2024
Total Joint Replacement (TJR), Knee	CP:Procedures	InterQual 2024

- View the subset note (with references and hyperlinks) to get details about the subset.
- To view a clinical reference resource, select **CLINICAL REFERENCE** and then select a resource. The Clinical Reference is available at any time after you select a product and version and provides helpful resources to assist with conducting reviews.

Note: You can also access select Clinical Reference resources (for example, the Review Process) directly from the Subset Notes screen.

- Select **SHOW CODES** to view medical codes (for example, CPT® or ICD codes) that are mapped to the subset.

From here, you can perform the following tasks by selecting an option from the bottom toolbar:

BEGIN MEDICAL REVIEW ↗	Begin a medical review
BOOK VIEW 📖	View criteria using Book View
FULL SUBSET	View the full subset
SMARTSHEETS	Generate SmartSheets
BOOKMARK SUBSET	Bookmark the subset (if you expect to use it frequently)
CHANGE SUBSET	Change the subset

In this example, we'll begin a medical review with the Total Joint Replacement (TJR) Hip subset.

- Select BEGIN MEDICAL REVIEW.

Subset Overview *Refine search with Product, Version, Category, Keywords or Medical Codes*

CP:PROCEDURES 2024 ORTHOPEDIC - LOWER EXTREMITY **CLINICAL REFERENCE** 8

joint replacement Enter Medical Codes **FIND SUBSETS** CLEAR ALL BOOKMARKS 📌

Subset Notes

InterQual® 2024, Mar. 2024 Release, CP:Procedures Total Joint Replacement (TJR), Hip 7 **SHOW CODES** 9

REVIEW PROCESS (PDF) **CMS INPATIENT ONLY LIST ADDENDUM E (CY2024) (PDF)**

Informational Note

I/O Setting:
 Osteoarthritis or posttraumatic arthritis (unilateral hip replacement) – Due to variations in practice, this procedure can be performed in the inpatient or outpatient setting
 Osteoarthritis or posttraumatic arthritis (simultaneous bilateral hip replacement) – Inpatient
 Avascular necrosis (osteonecrosis), femoral head (unilateral hip replacement) – Due to variations in practice, this procedure can be performed in the inpatient or outpatient setting
 Avascular necrosis (osteonecrosis), femoral head (simultaneous bilateral hip replacement) – Inpatient

BEGIN MEDICAL REVIEW ↗ **BOOK VIEW** 📖 **FULL SUBSET** **SMARTSHEETS** **BOOKMARK SUBSET** **CHANGE SUBSET** [Privacy Notice](#)

Evaluating criteria

Criteria are presented in an interactive question and answer (Q&A) format. As you conduct a review, your answers to questions about the patient's clinical presentation will lead you to the most appropriate recommendation(s) for that clinical scenario.

Questions about symptoms and findings, imaging or testing results, or conservative treatment are presented in a Yes/No, Choose One, or multiple-choice formats. The rules shown in the multiple-choice questions indicate how many items must be selected to fulfill the rule.

1. Answer the questions as they appear. To follow the example, select the following:
 - a. Select Age \geq 18.
 - b. Select Osteoarthritis or posttraumatic arthritis.
 - c. Select Pain increased with initiation of activity **and** pain increased with weight bearing.
 - d. Select NEXT.
 - e. Select Limited ROM **and** Antalgic gait.
 - f. Select NEXT.
 - g. Select Yes for Bone-on-bone contact by imaging.
 - h. Select No for Active infection.
 - i. Select No for Unilateral total hip replacement planned.

As you answer questions, you can do the following, as appropriate:

- Read the notes . Notes provide clinical information, definitions, and citations.
- Provide additional information by adding a reviewer comment . To do this, you select the appropriate comments icon and enter comments in the Reviewer Comments dialog. The appearance of the icon changes to indicate the comment.
- Return to the previous screen by selecting PREVIOUS. Your criteria selections are saved.

Medical Review Total Joint Replacement (TJR), Hip CHANGE SUBSET CLINICAL REFERENCE

COMMENTS 0

Choose one: *Required*  

Age \geq 18

Age < 18 1

Choose one: *Required* 

Osteoarthritis or posttraumatic arthritis 

Avascular necrosis (osteonecrosis), femoral head 

Multiple Choice: Scroll down to view all answers, choose one or more answers, and then click Next to continue.

PREVIOUS VIEW RECOMMENDATIONS



When you have answered all the required questions, the View Recommendations button is enabled.

2. Select VIEW RECOMMENDATIONS to continue.

Medical Review Total Joint Replacement (TJR), Hip CHANGE SUBSET CLINICAL REFERENCE

COMMENTS 0

Active infection *Required* 🗨️ 📄

Yes

No

Unilateral total hip replacement planned *Required* 🗨️ 📄

Yes

No

No remaining questions. Click View Recommendations to continue.

← PREVIOUS VIEW RECOMMENDATIONS →

If there is a recommended procedure, it appears on the Recommendations screen after you answer the questions in a particular pathway (meeting criteria) and is based on the best available medical evidence. You can view and select a recommended procedure as allowed by the rules operating behind the scenes.

The types of recommendations vary by criteria product (one recommendation, more than one recommendation, mutually recommended, mutually exclusive, and so on). Consult the Review Process (available from a link on the Subset Overview screen) for all the possible types of recommendations.

- Select the procedure Total Joint Replacement (TJR) Hip.
The medical codes (for example, ICD and CPT) associated with the procedure appear.
- If required, select a code type (for example CPT) and then select a code associated with the procedure.
- Select REVIEW SUMMARY.

Recommendations BENCHMARKS

Recommended Evidence supports services as medically necessary.

Total Joint Replacement (TJR), Hip - Inpatient Hide codes

SELECTED 1 ICD-10-CM ICD-10-PCS CPT® HCPCS

Results Count: 2 CPT® only © 2011-2022 American Medical Association. All Rights Reserved.

Code ↑	Description
27130	<input checked="" type="checkbox"/> ARTHROPLASTY, ACETABULAR AND PROXIMAL FEMORAL PROSTHETIC REPLACEMENT (TOTAL HIP ARTHROPLASTY), WITH OR WITHOUT AUTOGRA...
27132	<input type="checkbox"/> CONVERSION OF PREVIOUS HIP SURGERY TO TOTAL HIP ARTHROPLASTY, WITH OR WITHOUT AUTOGRAFT OR ALLOGRAFT

← PREVIOUS DECISION REASONS REVIEW SUMMARY → Privacy Notice

Viewing the Review Summary

The Review Summary shows the review details, including who created the review and when they created it, the criteria status, the medical review questions and answers, and any reviewer comments.

- Print the Review Summary in PDF format. The Settings button has options that enable you to customize the review, such as including the InterQual notes in the PDF.

- Select COPY AS ... to copy the review summary details from the review to your computer's clipboard and paste it to your system. You can, optionally, edit the text version of the review before you copy it to your system. See the Help for more information.
- Select **CLOSE REVIEW/NEW REVIEW** to close the medical review. You will see a warning that starting a new review will clear the current medical review. Select START NEW REVIEW to close the current review and return to the Select Subset screen where you can, optionally, begin a new review.

Review Summary

SETTINGS

PRINT

COPY AS ...

InterQual® Review Summary

<p>Created By: Barrister, Karl Created Date: 06/19/2024, 10:03 AM EDT Facility: InterQual Demo</p>	<p>Criteria Status: Criteria Met Criteria Product: CP:Procedures Criteria Subset: Total Joint Replacement (TJR), Hip Criteria Version: InterQual® 2024, Mar. 2024 Release</p>
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Utilization Benchmarks

Length of Stay: **None selected**

Recommendations ✓ indicates reviewer selection

RECOMMENDED *Evidence supports services as medically necessary.*

- ✓ **Total Joint Replacement (TJR), Hip - Inpatient**
 - ✓ CPT 27130 ARTHROPLASTY, ACETABULAR AND PROXIMAL FEMORAL PROSTHETIC REPLACEMENT (TOTAL HIP ARTHROPLASTY), WITH OR WITHOUT AUTOGRAFT OR ALLOGRAFT

Medical Review Q & A

Choose one:

- ✓ **Age ≥ 18**

← PREVIOUS

CLOSE REVIEW/NEW REVIEW →

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